



## *Uses RChilli for Internal Recruitment*

**About client** – [eClerx](#) is a Knowledge and Business Process Outsourcing (“KPO” / “BPO”) company providing operational support, data management, and analytics solutions to over 50 Global Fortune 1000 clients, including many of the world’s leading High Tech, and Industrial Manufacturing, Financial Services, Ecommerce, Retail and Distribution, Broadband, Cable & Telco, Interactive Media and Entertainment, Travel and Leisure, and Software Vendor companies.



**Current situation** – eClerx needed to enhance the Recruitment process where their team could analyze the Candidate resume. A tedious task of manual entry of each resume into the Recruitment portal was a serious challenge. The need for Resume Automation was necessary for organization which could collect all the resumes into a single database without any human effort.

**Change-Agent** – The RChilli’s Resume Parser serving the Enterprise clients across the globe addressed the core requirement of eClerx. RChilli after getting integrated into the eClerx Recruitment platform enabled the process of Automation Resume entry. Resumes collected from web submissions, recruiters, internal referrals, emails and other channels stored at one place solved the challenges for the organization.

**End benefits** - eClerx team is getting improved results in Recruitment with Resume Automation and finding the Best candidate fit for the Job with a Simple Search. Removing Manual efforts improved candidate hiring process. Helped to see the available Talent pool at a glance in the entire organization. HR team is now able to close the job opening much quickly and has accurate data about the candidate skills in their organization.